

Name

Tom & Kay Ballatin

Address

[Redacted]

77070

Phone #

[Redacted]

Please answer the following with a 1-10 Response; 1 = very poor, 10 = excellent

If questions are inapplicable, please disregard.

Elevator Ordering Process

1 2 3 4 5 6 7 8 9 10

Attitude of Installation Crew

1 2 3 4 5 6 7 8 9 10

Cleanliness of Installation Crew

1 2 3 4 5 6 7 8 9 10

Final Outcome: Appearance & Function

1 2 3 4 5 6 7 8 9 10

Overall Experience

1 2 3 4 5 6 7 8 9 10

Did a particular employee leave a ☒ good or ☐ bad impression?

(Check box that applies)

All were very professional

Are there any areas that we could improve on?

Additional Comments:

Very good work & Clean-up.
Great experience

Would you be willing to act as a reference for MSE?

☒ Yes

☐ No

We already have recommended you.

Name GARY CUTSHALL

Address _____

Phone # _____

Please answer the following with a 1-10 Response; 1 = very poor, 10 = excellent
If questions are inapplicable, please disregard.

Elevator Ordering Process	1	2	3	4	5	6	7	8	9	10
Attitude of Installation Crew	1	2	3	4	5	6	7	8	9	10
Cleanliness of Installation Crew	1	2	3	4	5	6	7	8	9	10
Final Outcome: Appearance & Function	1	2	3	4	5	6	7	8	9	10
Overall Experience	1	2	3	4	5	6	7	8	9	10

Did a particular employee leave a ☒ good or ☐ bad impression?
(Check box that applies) _____

Are there any areas that we could improve on?

Additional Comments:

WE REALLY ENJOY OUR
ELEVATOR. BEST DECISION WE MADE FOR OUR HOME!

Would you be willing to act as a reference for MSE? ☒ Yes ☐ No

Name Kathleen P. Roberts
Address [Redacted]
Phone # [Redacted]

Please answer the following with a 1-10 Response; 1 = very poor, 10 = excellent
If questions are inapplicable, please disregard.

Elevator Ordering Process	1	2	3	4	5	6	7	8	9	10
Attitude of Installation Crew	1	2	3	4	5	6	7	8	9	10
Cleanliness of Installation Crew	1	2	3	4	5	6	7	8	9	10
Final Outcome: Appearance & Function	1	2	3	4	5	6	7	8	9	10
Overall Experience	1	2	3	4	5	6	7	8	9	10

Did a particular employee leave a ☒ good or ☐ bad impression?
(Check box that applies) Elmer Moreno

Are there any areas that we could improve on?

Additional Comments:

Would you be willing to act as a reference for MSE?



Yes



No

Marchal,

Thank you for your generous gift at the Celebration Dinner. We are so very grateful for your belief in our mission to serve vulnerable Children and the families who step out in faith for them. Your investment will help us expand our post-adoption family program and provide more Moms' Retreats in 2024. Thank you for serving with us!

Sincerely, Brit Colanter
HIAOM

Name W. Carlon Gerner
Address [REDACTED]
Phone # [REDACTED]

Please answer the following with a 1-10 Response; 1 = very poor, 10 = excellent
If questions are inapplicable, please disregard.

Elevator Ordering Process	1	2	3	4	5	6	7	8	9	10
Attitude of Installation Crew	1	2	3	4	5	6	7	8	9	10
Cleanliness of Installation Crew	1	2	3	4	5	6	7	8	9	10
Final Outcome: Appearance & Function	1	2	3	4	5	6	7	8	9	10
Overall Experience	1	2	3	4	5	6	7	8	9	10

Did a particular employee leave a ☒ good or ☐ bad impression?
(Check box that applies) Mark - outstanding & his son was excellent

Are there any areas that we could improve on?

equal Not really - everybody was

Additional Comments:

Would you be willing to act as a reference for MSE? ☒ Yes ☐ No